

Welcome

DEAR GUEST/S

It is with great pleasure that we welcome you to Seasons Leisure Golf and Spa.

To ensure your stay is as comfortable as possible, please note the following.



CHECK-IN

16h00 - 22h00

Earlier arrival times must be arranged in advance with reception.

CHECK-OUT

Strictly 10h00

Late check-outs will incur a penalty charge.

OPERATING HOURS

Monday - Thursday

07h00 - 22h00

Friday - Sunday

24 Hours

Reception:

010 300 5676

0800 008 711 *1

After Hours:

(Available 24 Hours)

068 879 9512

HOUSEKEEPING SERVICE

Monday to Saturday:

09h00 - 14h00

Sundays & Public Holidays:

No service @ Villas

Service will be available for the Lodges and Hotel rooms.

PLEASE NOTE:

- Please respect the rights and privacy of others at all times.
- Please use public areas, such as pools, gardens, and restaurants, respectfully.
- Please adhere to the speed limit of 20km/h at all times.
- Please be aware of pedestrians, children, golf carts, and our wildlife.
- Please ensure that no one under the age of 18 or without a valid driver's license operates a golf cart or electric scooter on the resort.
- Please dispose of litter in the designated bins provided.
- Please note that our resort is cashless, and our reception staff can provide more information on cashless payments.
- No smoking allowed inside buildings including Hotel rooms, Lodges and Villas.

information

BEHAVIOR

- Our security/ duty manager may approach you to request that any excessive noise or disruptive behavior be controlled or terminated.
- Please cooperate with us to ensure that everyone in your party is compliant.
- Private functions or gatherings exceeding the maximum number of guests per unit are not permitted.
- If you wish to have a meeting, please book a venue such as the boma, available for a nominal fee.

NOISE

All music and noise must be kept at a reasonable level to avoid disturbing other guests. No noise is allowed after 22h00.

UNIT OCCUPANCY LIMITS

Each accommodation unit has a maximum occupancy limit that must not be exceeded. Management reserves the right to restrict the number of guests occupying any unit.

VISITORS

If you are expecting visitors, please make arrangements in advance with reception. Failure to do so may result in your visitors being denied access. Management reserves the right to restrict and manage the number of visitors to any unit.

INTERNET

Wi-Fi is available in your unit:

Username: Seasons Resort Guests

Password: Enter your email to access

MONKEYS

- Please do not feed the monkeys - it encourages aggressive behavior, especially in winter. Always keep windows and doors closed.
- Monkeys often enter units, cause mess in kitchens, and leave behind unpleasant smells. We send SMS reminders during your stay to help prevent this.

SEASONS SPA

Contact details:

082 774 4856 or 0800 008 711*2

spabookings@seasonssa.co.za

Operating hours:

Sunday - Thursday: 08h00 - 19h00

Friday - Saturday: 08h00 - 20h00

Public Holidays: 08h00 - 19h00

ANIMAL LIFE

We remind our guests that there is wildlife on the property. While guests are welcome to view the animals, they should maintain a safe distance. Petting, playing, and feeding the wildlife are not permitted.

POLICIES & PROCEDURES

- Hand in your keys at reception (during operating hours).
- Ensure all outstanding accounts are settled
- For check-out before or after reception hours, contact the Operations Manager at the after-hours number above.
- Additional details on our procedures here can be viewed at our T's & C's.



We wish you a relaxing and memorable stay.

Please don't hesitate to contact us should you require any assistance.

The Seasons Team

